

Additional Services
(as directly related to Autodesk Software)

Contractor may offer to provide additional related services in conjunction with the Software items they are offering to supply the DOD under this contract. Services include, but are not limited to: integration, implementation, maintenance, training, and software installation. Additionally, other services available can include:

Software Consulting Services

Planning & Pre-Design
Availability & Risk Assessment

Data Center Design & Engineering

Architectural / Engineering Design Services
Communications & Data Cabling Design Services
Support Infrastructure Design Services
Network Operation Center (NOC) Design Services
Network & Storage Design Services
Server & Storage Design Services
Server (KVM) & Serial (Console) Access Systems Design Services

Data Center Consulting

Data Center Planning & Pre-Design
Data Center Power & Cooling Systems Analysis
Data Center Feasibility Studies & Project Cost Budgeting
Data Center Availability & Risk Assessment
Data Center Computational Fluid Dynamic Services
Data Center Site Selection
Data Center Relocation Evaluation & Planning

Data Center Design & Engineering

Architectural / Engineering Design Services
Communications & Data Cabling Design Services
Support Infrastructure Design Services
Network Operation Center (NOC) Design Services
Network & Storage Design Services
Server & Storage Design Services
Server (KVM) & Serial (Console) Access Systems Design Services

Data Center Project Management & Services

Contractor Management
Delivery & Rigging Coordination
Equipment Installation Services
Raised Floor Installation Services
Data Center Relocation Coordination

Data Center Solutions & Products

Architectural
Electrical
Environment / Mechanical

Security, Monitoring & Control
Information Technology

Production Assurance

Engineering Technology Maturity Assessments
Engineering Workflow Optimization
Engineering Tool Configuration
Deployment Planning
License Optimization
Knowledge Transfer Programs
Engineering Data Management System Design
Engineering Collaboration Support
Energy Analysis, Data Collection, and Model Creation
Building Information Modeling Transformation
Building Information Modeling for Project, Construction, and Facility Managers
Critical Infrastructure Protection Implementation

Customer Success Manager (CSM)

The CSM's mission is to accelerate the realization of their assigned customer's business goals that can be influenced through Autodesk's products and services by challenging their current practices, guiding transformation, and leveraging Autodesk using a structured engagement methodology. Major activities performed by a CSM include program management, business process analysis, account planning and development, meeting leadership and facilitation, Autodesk evangelizing, and solution selling.

For such services, the Contractor and the Using entity shall negotiate the applicable services and prices and the Agencies will request one written and signed Statement of Work (SOW) from the vendor, which will be attached to the Task Order. All services are to be deliverable-based, firm fixed priced. Up to 30% of the total dollar amount of the task order may be procured on a cost-plus basis for deliverables that are not easily quoted for firm-fixed pricing.

These services are over and above the services already built into the software prices. The DOD ESI does however, reserve the right to restrict the services which can be procured under another contract and not to include any services if either the price(s) is (are) unacceptable or services are outside of the acceptable scope of additional services. No prices are listed as all services are deliverable-based.

DESCRIPTION OF IT/EC SERVICES AND PRICING: Contractor agrees to reduce hourly labor costs by labor category title, at a minimum rate of 10% less than the labor rates established in GSA Contract #: GS-35F-4543G, Section 16. The labor categories, qualifications, current hourly rates and other applicable information can be found in this section.